

EVoIP Websites Privacy and Security Policy

We have developed this policy because we want you to feel confident about the privacy and security of your personal information

The Use of Personal Info

When you register, any details you provide will be stored for use on future visits, as we do not want you to give us any information more than once.

- Help you to get more out of your visits to eVoIP - by suggesting information products and services, which will be useful to you personally.
- Keep other parts of EVoIP up to date to offer you products and services that may interest you, by post, telephone contact or email.

If you register, we will treat you as having consented to our using your personal data in the manner described in this Policy. If you do not register, the personal data we collect from you will be limited to that which you give us in order to enter into any transactions online. eVoIP will use that data in order to facilitate that transaction and for no other purpose.

Email addresses

At EVoIP we respect the privacy of personal email accounts and we store your email addresses just as securely as other personal information on eVoIP. We will not send you unwanted email messages or junk mail, and your details will not be passed to ANY organisation beyond EVoIP without your explicit permission.

However, we will use email to send you messages about outstanding orders, faults and service issues. We may also use email to keep you up to date with news about your current services, as well as anything you show an interest in, either online, or through other contact with EVoIP. If you do not want to be kept informed in this way by email, please let us know.

Disclosure of information

EVoIP complies with and is registered under the data protection laws in Australia and takes all reasonable care to prevent any unauthorised access to your personal data.

EVoIP people and those working for agents or contractors of EVoIP have a responsibility to keep your information confidential and will only use it to offer products and services on behalf of EVoIP.

The personal details that we use to provide or promote our products and services (for example your name, telephone number, or details of the services you use), as well as any information taken from you while you are using this website, will NOT be passed to ANY organisation beyond EVoIP to be used for marketing purposes. Your details may sometimes be shared with EVoIP contractors or agents in order to provide you with EVoIP products and services you have requested, but we will make this clear to you in the relevant terms and conditions we give you when you order.

Right of access to your EVoIP information

When you visit eVoIP you have direct personal control over information in your personal profile. You can access and change this information at any time by using the 'update your profile' link.

If you want to know exactly what personal information EVoIP holds on you, you can request it. If it transpires that the information held is inaccurate, we will make the necessary amendments and confirm to you that these have been made. Please write to the following address, enclosing a cheque for the administration fee of \$5 made payable to EVoIP under the terms of the Data Protection Act.

Data Subject Access Manager, Address: PO Box 387 St Leonards NSW 1590

Security

We at EVoIP are serious about guarding the security of your personal data and the details of any transactions you make.

How does EVoIP protect your data?

When you register details with us, make an order or access account details, we use a secure server. Any data you give us is encrypted using a 'Secure Socket Layer' (SSL) session. SSL is an industry standard and is one of the best ways to ensure Internet messages are not intercepted. You should be aware, however, that older browsers cannot use SSL. To be sure, you will need Netscape version 4.05 or Microsoft Internet Explorer browsers, version 4 or above.

Over and above what EVoIP do to safeguard your privacy and security, there are a number of things you can do to protect yourself from Internet fraud:

- Choose a password you can remember but others will not guess, change it regularly, and if you do write it down, keep it somewhere safe and secure.
- When you have finished your session on eVoIP, make sure that you prevent your details being seen by anyone that you do not wish to see them. So, if you have registered and logged in, remember to log off. Clear any 'cache' so there is no record of any transactions left on screen - both Netscape and Internet Explorer let you do this. We also recommend you then close your browser so any history of the session is cleared.

Use of Cookies

EVoIP websites create a 'cookie' when you first register online. A 'cookie' is a piece of information, like a tag, which some websites create against your PC. Our 'cookie' stores some basic information which helps us to identify if you have visited the site before and if you have provide you with some personalised content such as welcoming you by name if you have supplied this in a previous visit. However, as it is based on your PC, we will not find the 'cookie' if you visit eVoIP from a different PC from the one you registered on.

EVoIP's use of 'cookies' includes the following assurances:

- No information regarding your telephone number, account or payment details is included in the cookie or can be accessed using it.
- They do not collect any personal information regarding the use of your PC or Internet browsing in any way.

If you do not want a cookie to be created on your PC, web browsers such as Netscape and Internet Explorer provide the option to disable them. Please bear in mind that the Customer Account services on the EVoIP website will NOT work if you disable cookies on your browser.

EVoIP also uses third parties to track its advertising across the web. The information these third parties collect does not include any personal information, but is merely for the purpose of identifying the general effectiveness of such online advertising.

Third party sites

Third party Internet sites that you can link to through eVoIP are not covered by our Privacy and Security policy, so we urge you to be careful when you enter any personal information online. EVoIP accepts no responsibility or liability for these sites.